

# FREQUENTLY ASKED QUESTIONS!

## 1. How do I pay for lessons?

J with a K students are on a monthly membership for the school year (September - June, Summer months are flexible!). Students may register at any time during the year and the membership will be prorated depending on the date of registration. To best suit your needs, we have the option of paying your monthly fees via Credit Card or Pre-Authorized Debits.

## 2. Are there opportunities to make up for missed lessons?

We understand that life gets busy and things happen! All students who register in September will receive 4 make-up lesson opportunities to use through the school year. To use one of your make up lessons, all we need is at least 24 hours written notice to administration!

## 3. Can I change my weekly lesson day and time?

Consistency is key! Once registration is complete, your day/time spot is reserved for you for the entire school year! We will do our best to accommodate permanent schedule changes within 30 minutes preceding or following your confirmed time spot; any schedule requests on a different day/time outside of these parameters will result in a small administrative fee.

## 4. Do you offer students opportunities to perform?

We want to see our students shine and take their skills to the stage! There are 2 BIG concerts in the school year: The Winter Concert (December) and The Year End Concert (June). Both concerts are an opportunity for students to showcase their hard work, dress up, and have their photo taken on the red carpet! There are also casual performance opportunities, such as Open Mics sprinkled throughout the school year.

## 5. What happens if I want to cancel my membership?

Music is a life-long study! Our hope is that our students love their music lessons and continue to enjoy music their whole lives. However, we understand that life happens and some circumstances are out of our control. To cancel lessons, we require 30 days' written notice (equivalent to 4 lessons). This gives you time to learn one more song or wrap up the level you're currently working on, say goodbye for now to your teacher, and provides time to fill that spot for your teacher's schedule!

## 6. Do I need my own instrument to take private in-home music lessons?

Yes! We encourage students to put the skills they learn in your weekly lesson to the test! Students are required to have their own instrument for their lessons. Depending on availability, J with a K Music can provide a Roll-Up Piano, Ukulele, or Guitar for *trial classes*. Feel free to reach out if you have questions about buying or renting instruments!

## 7. Do I need to have a music book for my weekly lessons?

Yes! Following your first lesson / trial lesson, your teacher will recommend books needed for your musical journey, and we will always advise you on how to go about purchasing!

## 8. Does J with a K offer exam / audition / university prep?

J with a K Teachers are professionals in the music field and are thrilled to help you prepare for your music exam or audition! Our team is well versed in the Royal Conservatory of Music and Rockschool curriculums. Both exam programs offer a comprehensive music education, the only difference being that one is for classical repertoire and the other is for contemporary genres! If a student has other specific goals, we are happy to work together to meet them! We also offer coachings for audition preparation in singing, dancing, and even acting!

## 9. Do you provide group lessons for students and their friends or at my school?

We sure do! We provide multiple group lesson options at our space in the Annex (383 Huron. St), as well as various schools throughout the GTA.