

# FREQUENTLY ASKED QUESTIONS!

## 1. How do I pay for lessons?

J with a K students are on a monthly membership for the season, Sept - Jun (*Summer months are flexible!*). Students may enroll at any time during a season and the membership will be prorated depending on the date of enrollment. To best suit your needs, we offer the option of paying your monthly fees via automatic Credit Card (*processing fees apply*) or Pre-Authorized Debits (*no processing fees apply*)

## 2. Are there opportunities to make up for missed lessons?

We understand that life gets busy and things happen! Students are offered four (4) rescheduling opportunities per season: Sept - January 31st = 2 | February - June 15th = 2

Students will be provided a detailed lesson plan for any missed lessons beyond the allotted rescheduling opportunities to ensure continued progress.

## 3. Can I change my weekly lesson day and time?

Consistency is key! Once registration is complete, your day/time spot is reserved for you for the entire season! We will do our best to accommodate permanent schedule changes dependant on instructor availability (*Please note, instructors schedules book up quickly at the onset of each season!*).

## 4. Do you offer performance opportunities for students?

We value the importance and impact performances give to our students, that's why we offer four (4) opportunities every season! Students participate in multiple performances throughout the year, ranging from our casual Open Mic Hangouts to the formal Winter and Spring Concerts!

## 5. What happens if I want to cancel my membership?

Music is a life-long study! Our hope is that our students love their music lessons and continue to enjoy music their whole lives. However, we understand that life happens and some circumstances are out of our control. To cancel lessons, we require 30 days written notice (equivalent to 4 lessons). This gives you time to learn one more song or wrap up the level you're currently working on, say goodbye for now to your teacher, and provides time to fill that spot for your teacher's schedule!

## 6. Do I need my own instrument to take private in-home music lessons?

Yes! We encourage students to put the skills they learn in your weekly lesson to the test! Students are required to have their own instrument for their lessons. Depending on availability, J with a K Music can provide a Roll-Up Piano, Ukulele, or Guitar for the 4 Lesson No-Strings period (*first 4 lessons*). Feel free to reach out if you have questions about buying or renting instruments!

## 7. Do I need to have a music book for my weekly lessons?

Yes! Following your first lesson, your teacher will recommend books needed for your musical journey, and we will always advise you on how to go about purchasing!

## 8. Does J with a K offer exam / audition / university prep?

J with a K Teachers are professionals in the music field and are thrilled to help you prepare for your music exam or audition! Our team is well versed in the Royal Conservatory of Music and Rockschool curriculums. Both exam programs offer a comprehensive music education, the only difference being that one is for classical repertoire and the other is for contemporary genres! If a student has other specific goals, we are happy to work together to meet them! We also offer coaching for audition preparation.

## 9. Do you provide group lessons for students and their friends at my home or at my school?

We sure do! We offer in-home group lessons, as well as custom programming at various public/private schools throughout the GTA.